

Direct Deposit Instructions

1. You can have child support payments that you currently receive by check deposited directly to an existing bank account that you have. This can be a checking account or a savings account.
2. To do this please complete a "[Direct Deposit Enrollment Form](#)" and submit it to the address provided on that form.
3. If you want your payments sent to your checking account, you must include a voided check that includes your pre-printed name and address along with the "[Direct Deposit Enrollment Form](#)". A temporary check that does not have your pre-printed information on it cannot be accepted.
4. If you want your payment sent to your savings account, you must attach to the "[Direct Deposit Enrollment Form](#)" a statement from your bank that includes your name, your savings account number, and the bank routing number.
5. The name on your bank account must be the same name as that which you have on your child support case on our State Child Support Computer System.
6. If you have questions about the Direct Deposit Program or about completion and submission of the "[Direct Deposit Enrollment Form](#)", please call 615-313-5348.
7. If you wish to fax your enrollment form to us you may fax it to 615-532-2713.

Direct Deposit Enrollment Form: <http://www.state.tn.us/humanserv/forms/Hs-2839.pdf>